

Message from Vicki Benoit

April 23, 2024

Hello / Bonjour,

I am writing to express how sorry I am that GardaWorld has not fulfilled our primary obligation as an employer to pay our employees correctly for the work they have done. I assure you that this is the last thing we wanted to happen.

The issues that caused this breakdown in pay are complex, and we have teams working day and night to resolve all the issues as quickly as possible.

We continue to have additional management on-site in some airports, and are processing requests through the online Pay Discrepancy portal as they come in. Please see your manager for the support options we have previously communicated.

I understand how stressful it is for employees when their pay does not go as planned and take this situation very seriously.

Sincerely,



Vicki Benoit
Senior Vice President, Aviation Services